

BOARDING REQUIREMENTS AND POLICIES SUMMARY

ANIMAL REQUIREMENTS:

1. All animals are required to have verifiable current vaccinations. If vaccines are not able to be verified, RPH will vaccinate the pet during boarding.
2. All animals must be free from external parasites (i.e. ticks, fleas, etc.)
3. All animals shall meet all state licensure and other requirements.
4. Each client shall have completed a Boarding Behavioral Interview and agreed to all terms under the RiverWoods Pet Hospital Boarding Policies, Procedures, and Waiver of Liability Agreement.

GROOMING DISCOUNTS:

1. Discounted kennel bath and brush may be provided for pets boarding over four nights.
Small \$16.00 Medium \$20 Large \$26
2. \$10.00 OFF grooming services for pets boarding over four nights (*depending on availability*)

PICK UP POLICY:

1. Pick up is during **Monday-Friday 8 am – 5 pm and Saturdays from 8 am – 1 pm.**
2. **WE ARE CLOSED SUNDAYS;** pick ups are not available on Sundays.
3. Failure to pick up a pet during these designated hours may result in an additional nights charge will be added to the bill even if the pet is returned that evening.
4. Persons other than the owner are allowed to pick up the pet in the owner's stead.

WAIVER OF LIABILITY:

1. By signing the RiverWoods Pet Hospital Boarding Policies, Procedures, and Waiver of Liability Agreement it is understood that all risk of boarding have been acknowledged and that owner will take full financial responsibility for any care and/or damage that may result while pet is being boarded.

PAYMENT AGREEMENT:

1. All boarding fees, services, and products must be paid in full by cash, check, or credit card at the time of picking up the pet.

VETERINARIAN LIABILITY AND CARE:

1. RPH is not responsible for any medical conditions/problems that may arise while a pet is boarding (i.e. allergic reactions, upper respiratory infections, digestive problems, etc.)
2. It is understood that RPH is allowed to provide any medical treatment for your pet, if, in its sole discretion it appears that the pet appears to be ill, injured, or exhibits any other behavior that would reasonably suggest that the pet may need medical treatment.
3. If a tranquilizer is necessary for treatment or handling, RPH has permission to administer such medication.
4. It is understood that the owner has full responsibility for the cost of any such medical treatment.